

COPIED 9th Dec 2020.
CLOSELY LINKED TO
DEANDRE CAYTON

What action can WDH take?

Wherever possible, we will try to sort out any problems informally and help the people involved to sort out their differences.

We can arrange mediation (independent help to sort out a problem) between the people involved if they agree.

Where there is clear evidence of antisocial behaviour, we can take legal action. This action can include:

- taking out an injunction (a legal order which tells a person what they can or cannot do) against the person responsible;
- giving the person responsible a possession order (an order which means that we can take back their home);
- giving the person responsible an antisocial behaviour order (ASBO) which is a civil court order which tells a person what they can or cannot do); or
- evicting the person responsible (forcing them to leave their home).

Members of your family and your visitors

You are responsible for how your family, other members of your household and your visitors behave. If you, a member of your family or household or your visitors break the conditions of your tenancy, we will take action against you and you could lose your home.

How do I report antisocial behaviour?

If you want to report antisocial behaviour, please contact us in any of the following ways.

- By phoning OneCALL on 0345 8 507 507. Lines are open 24 hours a day, seven days a week.
- By visiting your local Service Access Point – you can find the addresses in your tenants handbook.
- By visiting our website at www.wdh.co.uk

Contact numbers

OneCALL

West Yorkshire Police (if it is not an emergency)

Crimestoppers (Freephone)

Wakefield District Domestic Abuse Service

Wakefield Council

0345 8 507 507

0345 6 060 606

0800 555 111

0800 9 151 561

0345 8 506 506